

## Care team

## Routine

## Meals

## Privacy

## Security

## Pets

## Social Life

## Covid-19

## Live-in Care

A dedicated live-in care worker matched especially to you and working only with you.

Fully flexible – choose how to spend your day every day. Truly person-centred care.

Choose what to eat and when. Your live-in care worker will prepare or help you to prepare favourite meals and special diets.

You set the tone day to day. Enjoy full companionship or more privacy with support constantly close at hand.

Reassuringly, only your dedicated, DBS-checked live-in care worker will have free access to your home and belongings.

With support from your live-in care worker your pet will be well looked after and remain by your side.

Full support to meet personal outcomes - pursuing hobbies, attending education or work, meeting with friends, and even going on holidays.

A dedicated live-in care worker using full PPE and shielding with you presents far less infection risk compared to multiple carers and communal living.

## Extra Care Schemes

On-site care team led by your key worker, working on rotation.

Set care call times with some flexibility day to day.

Help with shopping and preparing food in your own kitchen at set times if included in your support plan.

All staff will have access to your home to provide your planned care and to respond to emergency calls from you.

A lockable front door, but keys or entrance codes are available to all staff to provide care or enter in an emergency.

Pet friendly extra care schemes are few and far between. Places are often competitive.

Come and go as you wish, with support to attend organised activities and events within the scheme.

A team of care workers will deliver care wearing full PPE. Self-contained apartments mean you can isolate in your own space.

## Residential Care

An on-site care team that works on rotation.

Residents largely live by the routine of the residential facility.

Special dietary requirements will be met, but otherwise all residents eat set menus at set times.

All staff will have open access to your room 24/7 to attend to your support needs.

Entrance to the residential home is closely monitored, but your room will be unlocked and all staff on shift will have open access.

Other than service animals, pets are unlikely to be accepted into residential care homes.

A comprehensive event calendar is planned so you can socialise with other residents.

A team of care workers in full PPE provides care to all residents. If you need to isolate, you'll be restricted to your own room.